

RESOLUTION NO. 2019-1913
Mariposa Public Utility District
County of Mariposa, State of California

**RESOLUTION ADOPTING A RESIDENTIAL WATER SERVICE
DISCONTINUATION POLICY**

WHEREAS, the Mariposa Public Utility District (District) provides public water, wastewater and fire protection services to the town of Mariposa; and

WHEREAS, Senate Bill No. 998 requires public water system suppliers to provide a written policy on discontinuation of water service to certain types of residences for nonpayment, also known as the Water Shutoff Protection Act; and

WHEREAS, all Californians have the right to safe, accessible, and affordable water as declared by Section 106.3 of the Water Code; and

WHEREAS, it is the intent of the Legislature that this act provides additional procedural protections and expand upon the procedural safeguards contained in the Public Utilities Code and Government Code as of January 1, 2018 relating to utility service disconnections; and

THEREFORE, BE IT RESOLVED by the Mariposa Public Utility District Board of Directors that a *Residential Water Service Discontinuation Policy* is adopted that meets the requirements of Chapter 6 of the Water Shutoff Protection Act and is attached as exhibit A.

PASSED AND ADOPTED this 3rd day of **December 2019** by the following vote:

AYES: Directors Bondshu, Enrico, Finney and Mock
NOES: None
ABSENT: Director Cleary

ATTEST:

Dana Finney
Chairman, MPUD Board of Directors

Mark L. Rowney
Clerk, Ex-officio, Secretary

MARIPOSA PUBLIC UTILITY DISTRICT

DIRECTORS:
WILLIAM H. BONDSHU
LARRY ENRICO
DANAL L. FINNEY
FRANK MOCK
MIKE CLEARY

MARK L. ROHNEY,
GENERAL MANAGER
CLERK, EX-OFFICIO,
SECRETARY

P.O. Box 494
Mariposa, CA 95338
209-966-2515 FAX (209) 966-6615
<https://www.mariposapud.org>

water
wastewater
fire protection

Exhibit A Resolution No. 2019-1913

December 2019

RESIDENTIAL WATER SERVICE DISCONTINUATION POLICY WATER SHUTOFF PROTECTION ACT

Background

Senate Bill No. 998 requires public water system suppliers to provide a written policy on discontinuation of water service to a residential connection that includes single-family residences, multifamily residences, mobilehomes, including, but not limited to, mobilehomes in mobilehome parks, or farm worker housing for nonpayment as provided for in the Health and Safety Code, Division 104, Part 12, Chapter 6 (commencing with Section 116900), also known as the Water Shutoff Protection Act.

Delinquent Customer Accounts and Notification

Public water service may be discontinued to a residential water service connection for nonpayment if a payment has been delinquent for at least sixty (60) days. No less than seven (7) business days before discontinuation of residential service for nonpayment, the delinquent customer (property owner and occupant) to be provided a written notice by mail or email that includes the amount of the delinquency, date by which payment is required to avoid discontinuation of residential service; as well as information about appeals, extensions and alternative repayment options. The Mariposa Public Utility District assumes no responsibility for contact information that has not been kept up-to-date by the customer.

If the account is not brought current, the balance may be put on the property owner's tax bill (refer to P.U.C. Code Section 16469-16472).

Shut Off Notices

Delinquent account customers (property owner and occupant) to be provided a written final notice of intent to disconnect service in a prominent and conspicuous location at the property, five (5) business days prior to service termination.

Alternative Payment Arrangement

A delinquent account customer who is unable to pay the past due balance as stated in the delinquent account notification and subsequent shut off notice by the designated date may request an alternative payment arrangement or temporary deferral of payment.

When the customer is a property owner with a delinquent account, the occupant may become a customer to whom the service will then be billed, without being required to pay any amount which may be due on the delinquent account.

Appeals

The delinquent account customer may make an appeal to the District by submitting a letter to the General Manager within 15 days after a delinquency letter has been issued. Water service shall not be discontinued while the appeal is pending.

Reconnection of Services and Fees

In the event that water service has been discontinued, the customer may request reconnection to service upon payment of account balance and reconnection service fee. A reconnection service fee of fifty dollars (\$50) for reconnection during normal operational hours and one hundred fifty dollars (\$150) during nonoperational hours must be paid in addition to the balance on the account. The base rates for water, wastewater and fire protection continue to accrue after water usage has been discontinued.

Returned Checks for Previously Disconnected Service

In the event a customer tenders a non-negotiable check as payment to restore water service previously disconnected for non-payment and the District restores service, the District may promptly disconnect service without providing further notice.